

Triodos Bank.  
This is our  
personal  
banking tariff.

# Tariff of charges for Personal Customers

---

Effective from 17 January 2011.

## Charges for Standard Account Services

---

Before we deduct interest or charges for Standard Account Services from your account, we will give you at least 14 Calendar Days notice on how much we will deduct.

<b>Payments into your account</b>	<b>FREE</b>
Automated payments into your account - Standing Orders, Faster Payments, BACS. Non-automated payments into your account - Bank Giro Credits including cheques and Postal Orders.	
<b>Cheque charges (cheque book accounts only)</b>	<b>60p per cheque</b>
Each cheque you draw over your annual limit (annual limit is 12 cheques).	

# Charges for Non–Standard Account Services

---

Charges for Non-Standard Account Services will be deducted from your account when the service is requested.

<b>Special presentation cheques</b> Where you ask for cheques to be cleared in a shorter time than usual.	£15	<b>Duplicate S975 ITA Certificate</b> Where you request a duplicate tax certificate.	£10
<b>Unpaid Direct Debits, Standing Orders or cheques.</b> Payments you authorise from your account that are returned unpaid due to insufficient funds.	£10	<b>Tracing lost funds</b> When you request us to trace funds we have sent but have not arrived at the requested bank account owing to errors in your instructions.	£25
<b>Stopped cheques (cheque book accounts only)</b> Cheques issued by you that you ask us to stop.	£10	<b>Copy of your records under the Data Protection Act</b>	£5
<b>Same day Electronic Funds Transfer within the UK (CHAPS)</b>	£25	<b>Copy items (per item)</b>	£5
<b>International Electronic Funds Transfer</b> Where you request an electronic transfer from your Triodos account to a foreign bank account.	£20	<b>Bankers Reference at your request</b> Also known as a status enquiry.	£10
<b>Foreign cheques for collection</b> Where you deposit a cheque made out in a foreign currency, or drawn on a foreign bank, into your Triodos account. During the cheque clearing process further bank charges from other banks involved will also be applied.	£10	<b>Administrative charges</b> The Bank reserves the right to make charges for management time expended in pursuing any amounts which are not paid when they fall due.	£30 per hour
<b>Duplicate Statements</b> Where you request a copy of a statement from a previous statement period.	£10		

Freephone: 0800 328 2181  
customerservices@triodos.co.uk  
www.triodos.co.uk

Triodos Bank NV is incorporated under the laws of the Netherlands with limited liability, registered in England and Wales BR3012. Authorised by the Dutch Central Bank (DNB) and regulated by the Financial Services Authority (FSA) for the conduct of UK business. Registered office: Triodos Bank, Brunel House, 11 The Promenade, Bristol BS8 3NN.

©Triodos Bank NV 2011



Printed on 100% recycled paper