

Triodos Bank. Appropriateness Assessment for Depository Receipts for Organisations.

Introduction

Before your Organisation can apply for Depository Receipts, you must first complete an Appropriateness Assessment. Depository Receipts are classified as Complex Investments as they are Non-Mainstream Pooled Investments and we want to ensure that they are an appropriate investment for you. This assessment is to check your knowledge and experience and whether you understand the terms and risks of investing in Depository Receipts. We define Complex Investments and Non-Mainstream Pooled Investments under Meaning of words.

Important notice for all customers

We cannot accept applications for Depository Receipts from Organisations established, organised or incorporated in the United States. Beneficial owners, controlling persons and associated parties must also be UK residents and non-US Persons.

As Triodos Bank N.V. is licensed in the Netherlands, investments and deposits are not covered by the UK Financial Services Compensation Scheme. However, investments may be covered by the Dutch Investor Compensation Scheme, for more information please visit: www.triodos.co.uk/en/about-triodos/important-information/deposit-guarantee-scheme

What happens next?

If, based on your responses to the questions in this Assessment we deem that Depository Receipts are not an appropriate investment for your Organisation, we will let you know and you will not be able to continue with your application. If we deem that Depository Receipts are an appropriate investment, we will provide you with an application pack. Please note, that assessing the appropriateness of Depository Receipts for your Organisation is not the same as providing financial advice. If you are unsure in any way whether Depository Receipts are a suitable investment for your Organisation, you should seek independent financial advice. If you don't have a financial adviser, you can get details of local financial advisers by visiting: www.unbiased.co.uk.

Because of the complex nature of Depository Receipts, you must complete an Appropriateness Assessment each time you wish to apply.

This form should be completed either by printing a blank copy and filling in the required fields, or by filling in the fields online and then printing and signing the form.

Please return your completed form to our Freepost address. Our Freepost address is Royal Mail registered and simple to use, write it exactly as shown below on your envelope and your letter will get to us free of charge as second-class post (no stamp required).

Freepost TRIODOS BANK

Please complete all sections of this form.

If you are filling in this form by hand, please use BLOCK CAPITALS.

At Triodos Bank, we believe dialogue is crucially important and we value the opportunity to share our mission and impact. At the same time, transparency has always been a core value of the bank, and this extends to how we use your data. We believe it is important to deal with your money consciously, and we do the same with your data.

How we use your personal information

We won't share your information with anyone else without informing you and will only share your data with other organisations required to complete processing necessary to provide our products and services. For information about how Triodos Bank use and share your personal information please see our Privacy Statement at www.triodos.co.uk/privacy-statement. By completing this assessment, you acknowledge and understand that your personal data will be processed and stored for future reference in accordance with this Privacy Statement.

Meaning of words

- **Complex Investments** are investments that require greater experience and knowledge to understand and may not be suitable for all investors. Examples of Complex Investments include; shares in Collective Investment Schemes that are not FCA recognised such as the Triodos Microfinance fund and non-readily realisable investments such as Depository Receipts.
- **Non-Mainstream Pooled Investments** are defined by the FCA as investments which encompass at least one of five broad themes, one of which is securities issued by a special purpose vehicle. Depository Receipts are issued by a special purpose vehicle – the Foundation for the Administration of Triodos Bank Shares - and therefore fall under this classification.
- **Internal Matched Bargain Market** is a system that matches up buyers with sellers outside of a registered stock market.
- **FCA** stands for the Financial Conduct Authority who are the financial regulatory body in the United Kingdom.

Section 1: Organisation details

How did you hear about Triodos Bank?

Is your Organisation an existing Triodos Bank customer?

Yes No

Official name of Organisation

Contact person

Title Mr / Mrs / Ms / Miss / Dr / Other

First name(s)

(For identification purposes, please use your full name and not a nickname)

Surname

Male Female

Organisation correspondence address

Postcode

Telephone (home*)

Mobile*

Email*

(*if you are happy to be contacted by telephone and email in the future)

If the details you provide here are different to the details we currently hold then we may change your existing record. You may be contacted to verify this change or to request further confirmation.

Has your Organisation ever invested in any type of investment product prior to this one? (e.g. stocks and shares, bonds, investment funds or investments accessed through a crowdfunding platform):

Yes No

If the answer is yes, approximately how many investments has your Organisation made in the last 5 years?

As Depository Receipts are not listed on a stock exchange, trading in the Depository Receipts is done on an Internal Matched Bargain Market. As such, is there is a risk that you may have to wait before buying or selling your Depository Receipts?

Yes No

Depository Receipts are denominated in euros. For UK investors, transactions such as purchases, redemptions or dividend payments undergo a currency conversion from sterling to euros or back again. Can movements in the euro-sterling exchange rate have a negative as well as positive impact on the value of the investment?

Yes No

Section 2: Appropriateness assessment

Please answer the following in relation to your understanding and experience of Depository Receipts. Please answer all questions or we will not be able to assess whether Depository Receipts are an appropriate investment for your Organisation.

Is investing in Depository Receipts higher risk than saving in our cash savings products?

Yes No

If you purchase Depository Receipts is your capital at risk, and could you get back less than you originally invested?

Yes No

Is investment in Triodos Bank intended to be a long-term (5 years or more) investment?

Yes No

Do you understand that dividend income is not guaranteed?

Yes No

Freephone: 0330 355 0355
contact@triodos.co.uk
www.triodos.co.uk

Calls to and from Triodos Bank may be recorded for training and monitoring purposes.

Triodos Bank NV (incorporated under the laws of the Netherlands with limited liability, registered in England and Wales BR3012). Authorised by the Dutch Central Bank and subject to limited regulation by the Financial Conduct Authority and Prudential Regulation Authority. Details about the extent of our regulation by the Financial Conduct Authority and Prudential Regulation Authority are available from us on request. Registered Office: Triodos Bank, Deanery Road, Bristol BS1 5AS. VAT reg no 793493383

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