Triodos Bank. This is our business banking tariff.

Outlined below are the charges we make for particular types of transactions. In addition we may pass on any charges raised in the banking system in carrying out more specialist transactions, and/or counter services. These can include charges from other banks involved. We'll add VAT or equivalent local taxes to charges where applicable.

Effective from 11 October 2021.

## Charges for standard account services

Before we deduct interest or charges for standard account services from your account, we will give you at least 14 Calendar Days' notice

#### Social Venture Current Account

Each automated payment into your 30p per Each automated payment into your 20p per account: Direct Debits, standing item account: Direct Debits, standing item orders, BACS and Faster Payments orders, BACS and Faster Payments Each non-automated payment into 60p per Each non-automated payment into 40p per your account: Bank giro credits item your account: Bank giro credits item including cheques or Postal Orders including cheques or Postal Orders Each automated payment out of 30p per Each automated payment out of 20p per your account: Direct Debits, standing your account: Direct Debits, standing item item orders and Faster Payments orders and Faster Payments Each cheque you draw 60p per Each cheque you draw 40p per item item Each internal transfer made by post 30p per Each internal transfer made by post 20p per item or phone item or phone Each Internet Banking payment out of 10p per Each Internet Banking payment out of 10p per your account: Faster Payments item your account: Faster Payments item Each Internet Banking internal transfer Free Each Internet Banking internal transfer Free Monthly Charges are applied Monthly Charges are applied

on how much we will deduct. Exceptions to this are detailed, as applicable, in the specific account types below.

#### Charity Current Account

#### All deposit and reserve

### accounts (where the service is applicable)

Each automated payment into your account: Direct Debits, standing orders, BACS and Faster Payments	Free
Each non-automated payment into your account: Bank giro credits including cheques or Postal Orders	Free
Each Internet Banking payment out of your account: Faster Payments	Free
Each Internet Banking internal transfer	Free

### Charges made by other banks

If you use services provided by	Variable
another bank alongside your Triodos	
Bank account, including Royal Bank	
of Scotland (RBS)/NatWest counter	
services	

## Non-sterling accounts

Payments out of	Equivalent of £25 + any
your account	currency conversion
	charges at recipient bank*
Payments over	NatWest commission
€/\$100.00 received	charge equivalent of £8*
into your account	

\*Equivalent is charged as per the exchange rate used by NatWest on the date the charge is made.

For alternative payment arrangements please contact us.

## Charges for non–standard account services

## (including non-sterling accounts for applicable services)

Charges for non-standard account services will be deducted from your account when the service is requested. These charges are the same for all account types.

## International electronic funds transfer out of your account:

Where you request an international electronic transfer from your Triodos Bank account in any currency, to an account in another EEA country, the following charge will apply:

 Payer and recipient pay their own charges (the recipient may be charged by their bank and any other bank we may use to send the payment)

Where you request an international electronic transfer from your Triodos Bank account in any currency, to an account in a country outside of the EEA, you have the following charging options:

 Payer and recipient pay their own charges (the recipient may be charged by their bank and any other bank we may use to send the payment)

£25

- Payer pays all charges (Plus any fees £25 that are charged by the beneficiary's bank and any other bank we may use to send the payment)
- Recipient pays all charges (the equivalent of £17 will be deducted from the total amount of the payment you are sending. This is to cover our processing costs. The recipient may also be charged by any other bank we may use to send the payment)

Same day electronic funds transfer within the UK: CHAPS	£20
Foreign currency payments over €/\$100.00 received into your account (NatWest commission charge)	equiv. of £7**
Foreign currency payments under €/\$100.00 received into your account (NatWest commission charge)	equiv. of £1**
Payments into your account returned unpaid: Cheques, Direct Debits, standing orders and BACS	Free
Special presentation cheques: Where you ask to find out if a cheque will be paid before the end of the clearance cycle. This does not mean the funds are cleared in a shorter time than usual, but allows you to know if a cheque will be paid or not more quickly than the usual clearing timescales	£15
*****	

\*\*The currency equivalent is charged as per the exchange rate used by NatWest on the date the charge is made. This will be deducted from the payment amount. The sending bank and any other bank used to send the payment may also charge a fee.

## Charges for non–standard account services

# (including non-sterling accounts for applicable services)

Tracing lost funds: When you request us to trace funds we have sent but have not arrived at the requested bank account owing to errors in your instructions	£25
Copy items (per item)	£5
Audit fee: Account balances only	£5 ex VAT
Audit fee: Full report at the request of customer's auditors	£20 ex VAT
Banker's reference at your request (also known as a status enquiry)	£10
Unauthorised interest rate (charged on unauthorised overdrafts and on balances over and above agreed overdraft limit)	20% over base
Triodos Bank reserves the right to make charges for management time expended in pursuing any amounts that are not paid when they fall due	£50 per hour
In-house costs for arranging security: The borrower is responsible for all legal fees, disbursements and valuer's fees incurred in perfecting the security	Negotiable

## Internet Banking charges (not applicable to non-sterling accounts)

Replacement Internet Digipass	Free	
(due to customer loss or damage)		

Telephone: 0330 355 0355 www.triodos.co.uk

Calls to and from Triodos Bank may be recorded for training and monitoring purposes.

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