Triodos @ Bank

Fee information document



Name of the account provider: Triodos Bank

Account name: Triodos Current Account

Date: 10 June 2024

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in our personal banking tariff for current and savings accounts.
- A glossary of the terms used in this document is available free of charge.

Service		Fee
General account services		
Maintaining the account	Monthly fee Total annual fee	£3 £36
Payments (excluding cards)		
Sending money within the UK	by CHAPS payment by Faster Payment	£20 £0
Standing Orders		£0
Direct Debits		£0
Cash withdrawal in pounds in the UK		£0
Sending money outside the UK:		
Where you request to send money outside of the UK in any currency, you have the following charging options:		
• Payer and recipient pay their own charges (The recipient may be charged by their bank and any other bank we may use to send the payment)		£25
 Payer pays all charges (Plus any fees that are charged by the beneficiary's bank and any other bank we may use to send the payment) 		£25
• Recipient pays all charges (The equivalent of £17 will be deducted from the total amount of the payment you are sending. This is to cover our processing costs. The recipient may also be charged by any other bank we may use to send the payment)		£0
Receiving money from outside the UK (or in a foreign currency)		
over \$/€100.00	equivalen	
under \$/€100.00	equivalen	t of £1*

^{*}The currency equivalent is charged as per the exchange rate used by NatWest on the date the charge is made. This will be deducted from the payment amount. The sending bank and any other bank used to send the payment may also charge a fee.

Service	Fee	
Cards and cash		
Debit card payment in pounds Cash withdrawal in pounds in the UK	£0 £0	
Cash withdrawal in foreign currency outside the UK Debit card payment in a foreign currency	2.50% [†] of the value 2.50% [†] of the value	
	We will take these charges on the day that the transactions appear on your account.	
Overdrafts and related services		
Arranged Overdraft§	Service not available	
Unarranged Overdraft	Service not available	
Other Services		
Refusing a payment due to lack of funds	£0	
Allowing a payment despite lack of funds	£0	
Cancelling a cheque	£0	

[†]Charges will be taken in GBP using the exchange rate set by Visa.

Telephone: 0330 355 0355 www.triodos.co.uk

Calls to and from Triodos Bank may be recorded for training and monitoring purposes.

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[§] We don't offer a arranged or unarranged overdraft. However, there may still be situations where an unarranged overdraft may occur. See our Terms and Conditions for more details.