

'Transfer for Good' Ethical Superstore offer: Terms and Conditions

By taking part in this offer you agree to these terms and conditions. Please take time to read them as they contain important information.

Triodos Bank UK Limited (**Triodos**) will offer a £60 Ethical Superstore voucher to existing Triodos customers who make a successful ISA transfer that completes before or on 31 August 2023.

The Ethical Superstore voucher is subject to their own terms and conditions at www.ethicalsuperstore.com/terms-and-conditions/#voucher.

To qualify for this offer the customer must:

- Be a current customer of Triodos
- Be 16 years or over and have an open eligible Triodos cash ISA product (Cash ISA, Online Cash ISA, Fixed Rate Cash ISA*) in their own name. Or for Stocks & Shares ISAs, the customer must be 18 years or over
- Transfer existing ISA funds, from another provider, of at least £3,000 to one or more of the ISAs outlined above. The £3,000 can be transferred from/to more than one type of ISA. The whole process usually takes 14-30 days, so if the customer wants to transfer into a new Fixed Rate ISA they must remember that we need to receive the transfer funds within the first 60 days
- Transfers between Triodos ISAs are not included in the offer
- Start and complete the ISA transfer process between 10 May and 31 August 2023. Any transfers after 31 August will not qualify – note that transfers could take up to 30 days to complete*
- Correctly follow the process outlined in the postal or email communication sent to them
- Provide a name and contact details that are the same as the ones already stored by Triodos**

* Where the transfer process takes more than 30 days and exceeds the 31 August deadline, this may be reviewed at discretion by Triodos in September 2023 with no obligation on the bank.

** If these details have changed and need updating, the customer should contact Triodos on 0330 355 0355 during opening hours Monday to Friday 8am – 6pm (Thursday 9am – 6pm).

Triodos reserve the right to decline ISA applications and transfers. Employees of Triodos, or any subsidiary, or group entity of Triodos, are not eligible to take part in this offer.

Once the conditions above have been met, the customer will receive notice of their gift and, where relevant, how to claim. The voucher will be sent in early September, and customers will have 60 days to use it.

This offer is subject to availability. In the unlikely event that a voucher becomes unavailable, we will contact you with alternative options of a similar style and of equal value. No cash alternatives will be offered.

Triodos can remove or vary this offer in whole or in part at any time and without prior notice. Triodos shall have the sole decision on whether any eligibility requirements have or have not been met and no other correspondence or discussion shall be entered into.

Please keep a copy of these terms and conditions for future reference.